

WHAT IS WORKFORCE MANAGEMENT?



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Workforce management is the utilization of a system to maintain a productive and engaged workforce by optimizing the balance of customer, employee, organizational, and regulatory needs. This means managing employees effectively through scheduling, time and attendance, absence management, payroll, forecasting. Workforce management blends together both qualitative and quantitative data to improve your decision making and planning with analytics and human factor data. Usually a workforce management solution is computerized and can also provide reporting.

WHAT IS SUCCESSFUL WORKFORCE MANAGEMENT?

Successful workforce management is managing that critical alignment between workforce activities and how they support your organization's business goals effectively. It is the perfect balance between individual employee needs and the organization's needs. This balance results in great customer service and happy employees while trimming unnecessary costs. Successful workforce management is the right people, at the right place, at the right time. It also looks like people given the tools to do their job more effectively. Payroll is a major cost to your organization and can be a major burden to your HR team. A workforce management system will make processing payroll easier for your team and increase accuracy to ensure the rest of your people are correctly paid on time.



KEY MEASUREMENTS OF SUCCESSFUL WORKFORCE MANAGEMENT

As a CEO, CIO, CTO, CFO, COO, or VP of HR, you are measured in part by how big of an impact your contributions have on the bottom line. A workforce management system can help you measure the effect of these contributions, whether it is a policy change, technology change, or business process change aimed to sustain continual improvement. If your business is not yet utilizing the abundance of strategic data that a workforce management system can provide, take the time to assess which potential solution could be the best fit for your business. Workforce management technology will have a strong impact on the long-term viability of your organization. It is worth taking the time to see how it can support your business' growth.

Reduced costs

- Increased ability to identify and select the least costly resource for a job quickly without a trade-off between service quality and cost
- Reduction of the time it takes to do complicated tasks to deliver substantial labour cost savings
- Dive deeper into cost allocation to find solutions for reducing expenses easier

Improved productivity

- Reduced need to rely on time-consuming spreadsheets
- Increased accuracy in qualification tracking to get the right people in the right places
- Simplified processes to make accomplishing tasks faster
- Increased effectiveness of HR through the implementation of self-service capabilities for both managers and employees to reduce the administrative workload on HR

Minimized compliance risk

- Automatic rule checking to eliminate the burden of trying to remember all the rules
- Heightened consistency in how rules are applied to minimize rule violations
- Stay up-to-date with the constantly changing regulatory environment

Centralized information

- Reduced information silos to making finding information faster and easier
- Increased ability to securely view data across the whole organization
- Access to real-time data and instant data integration to speed up decision making and view accurate data

WHO IS LOKI SYSTEMS?

Since 1995, we have been developers of workforce management software solutions to simplify and automate complex processes for enterprise level organizations. Our business is about helping organizations monitor and manage their workforce, labour costs, improve employee engagement, and maximize compliance. How? By developing powerful solutions that adapt to your complex workforce management needs right out of the box, no extra code needed, making them configurable to any enterprise.



STAFFRIGHT OMNI

Optimize Your Scheduling

Unplanned absences?

Generate a ranked list of qualified employees instantly with the Call-In list.

Too many staff requests?

Allow employees to access their schedules and update their availability and personal information.

Confused about coverage?

Schedule the right people with powerful rotation optimization

ADVANCED PAYROLL AX

Pay Your Staff

Time-consuming errors?

Increase payroll accuracy with automated calculations for earnings, accruals and deductions

Multiple rules and jurisdictions?

Simplify reporting and remitting with position-managed payroll

Need insight into costs?

Integrate directly with financials in Microsoft Dynamics AX



HR AX

Manage your Business

Maintain all employee information in one central location

Too many spreadsheets?

Manage employee skills, courses and goals with powerful analytics

Need better performance?

Simplify recruitment with Microsoft Office integration for emails and letters

Expanding your business?